



**Ann Callaghan** is a founding partner with **Callaghan Letellier Wiens Gibbons**, a forward thinking, full-service facility planning firm specializing in corporate office design. She has been in the interior design field for 24 years, since graduating from University of Manitoba, Faculty of Architecture, with a Bachelor of Interior Design.

Over the past 12 years, Ann and her partners have built a three-person operation working from her home basement into Ottawa's pre-eminent facility planner. The Ottawa Business Journal has listed CLWG as the city's top facility planner for the past two years and among the top three firms of the past five years.

Ann co-ordinated CLWG's move to become the city's first facility planner to achieve ISO 9001 international quality certification for processes and procedures in the late 1990s, and in 2000 led CLWG's drive to re-certify to even more stringent ISO standards, ahead of their enactment in this country.

Ann's professional group, the Association of Registered Interior Designers of Ontario (ARIDO), asked her in 2000 to judge design projects for the influential ARIDO Awards of Excellence.

Also in 2000, *Call Center Magazine* named CLWG's design for Compaq Computer's Ottawa call center 'High Technology Call Center of the Year'.

In July 2004, she became Ottawa's first interior designer to certify for the Leadership in Energy and Environmental Design (LEED) program, making CLWG the city's first design firm to become accredited in designing environmentally-friendly 'green buildings'. She's currently planning renovations to CLWG's offices to meet LEED-CI (Commercial Interiors) standards. At completion, CLWG should have the first LEED-CI certified office in Ottawa.